



national association
for **hospice at home**

Annual Conference Evaluation

October 2017

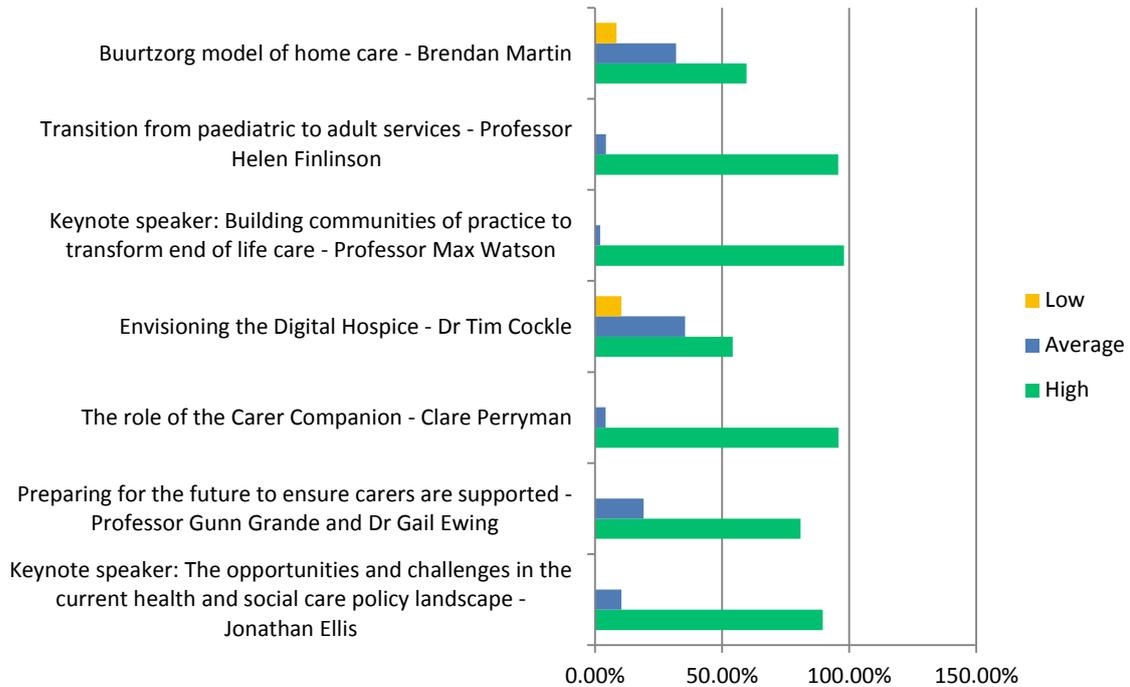


Survey questions and summary of responses

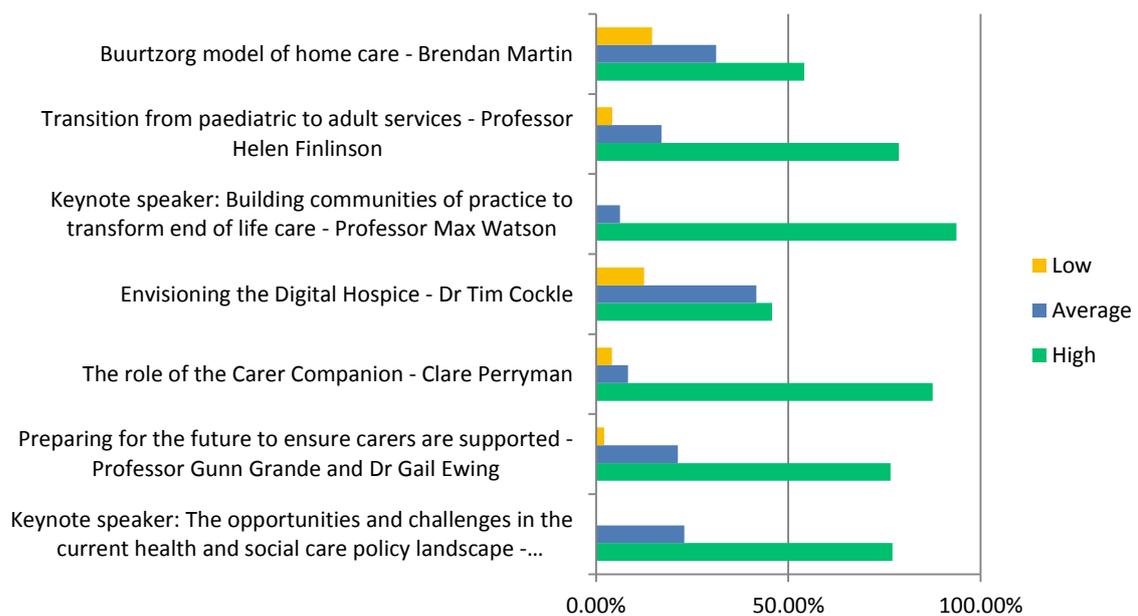
Day 1 - Thursday: Please rate the quality and usefulness of the sessions below

Answered: 48 Skipped: 1

Quality



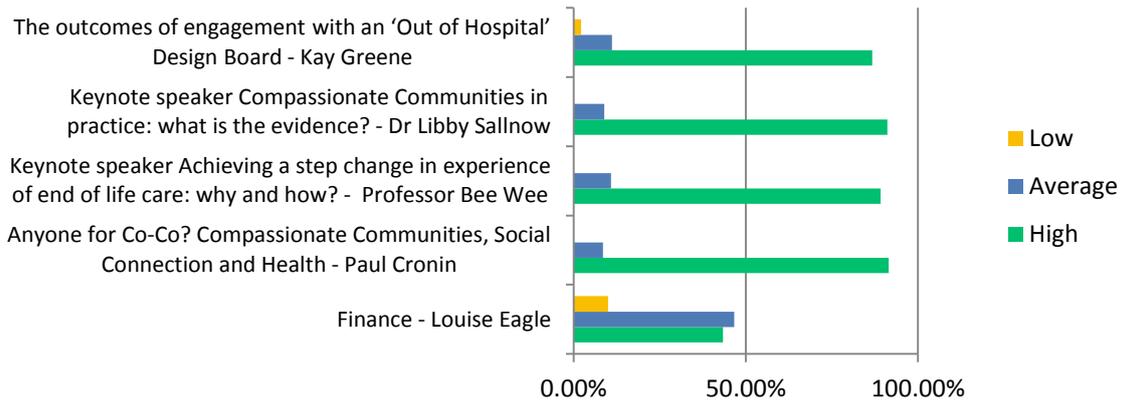
Usefulness



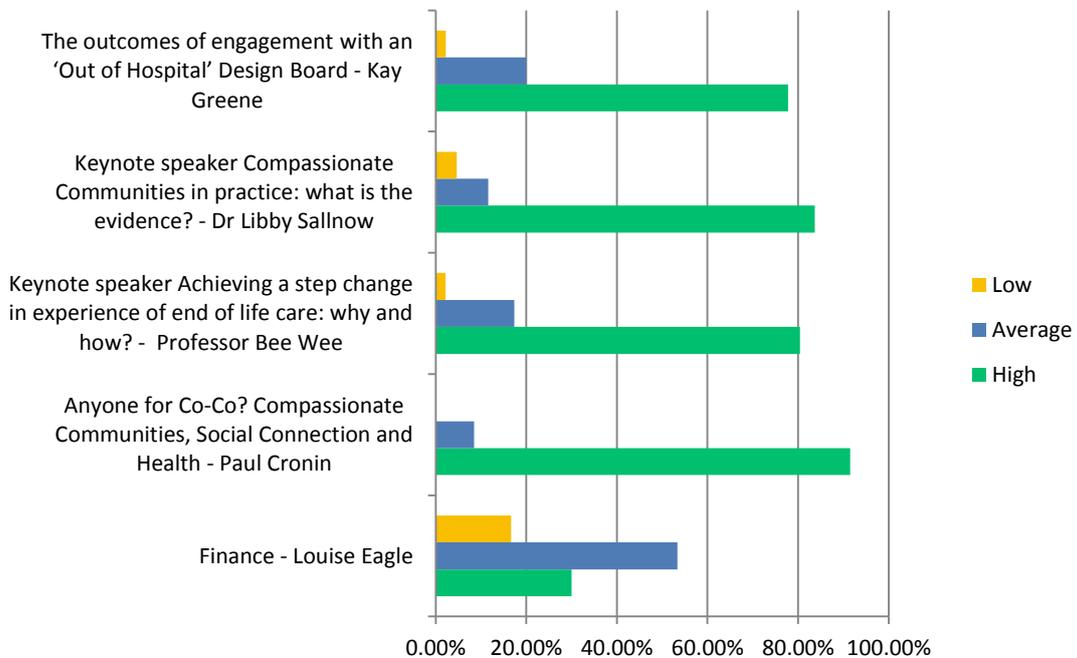
Day 2 - Friday: Please rate the quality and usefulness of the sessions below

Answered: 47 Skipped: 2

Quality



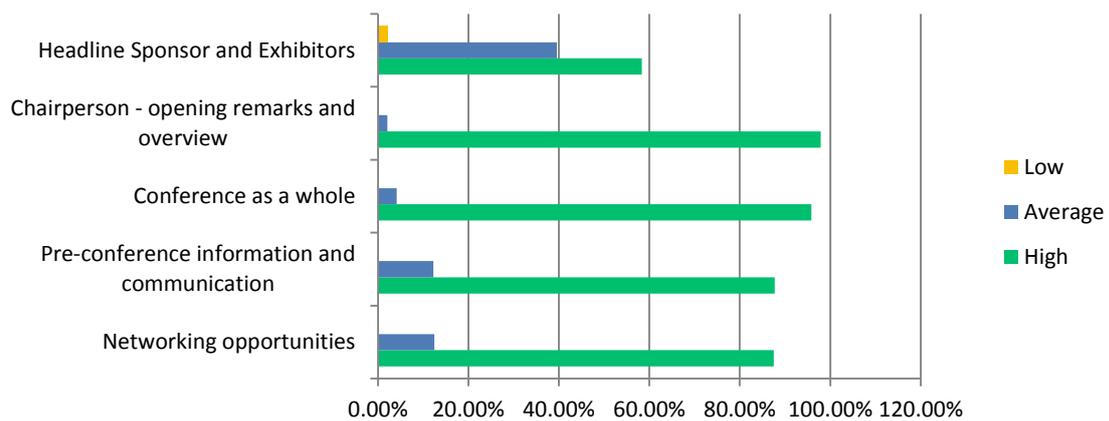
Usefulness



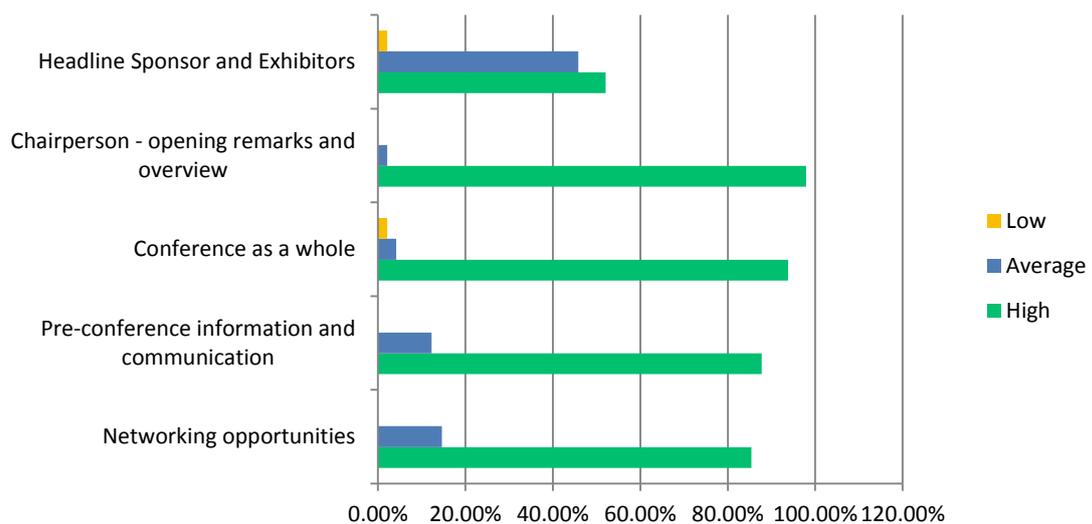
General Feedback: Please rate quality and usefulness

Answered: 49 Skipped: 0

Quality



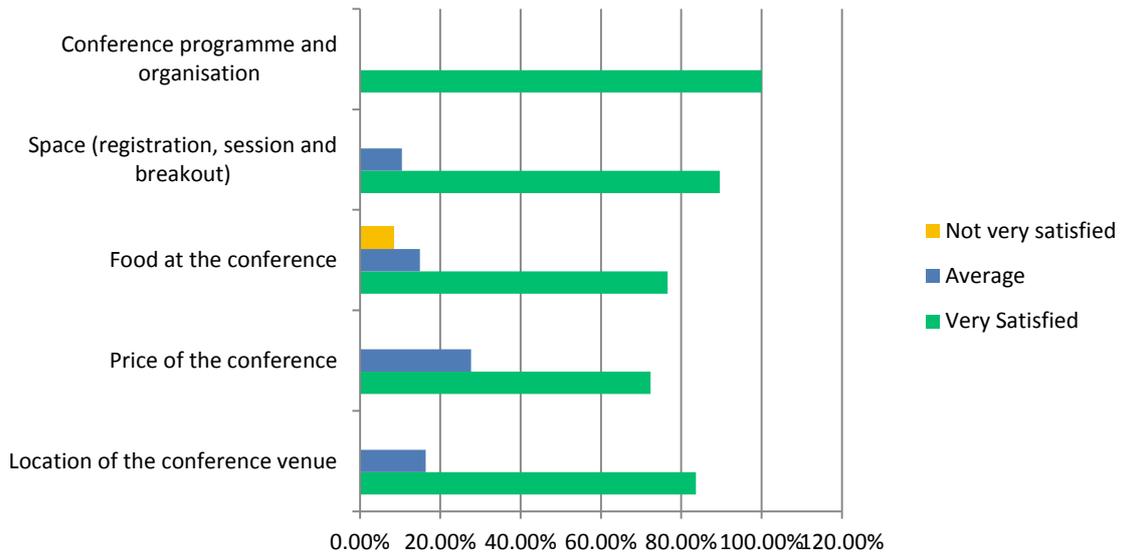
Usefulness



Please rate your satisfaction

Answered: 49 Skipped: 0

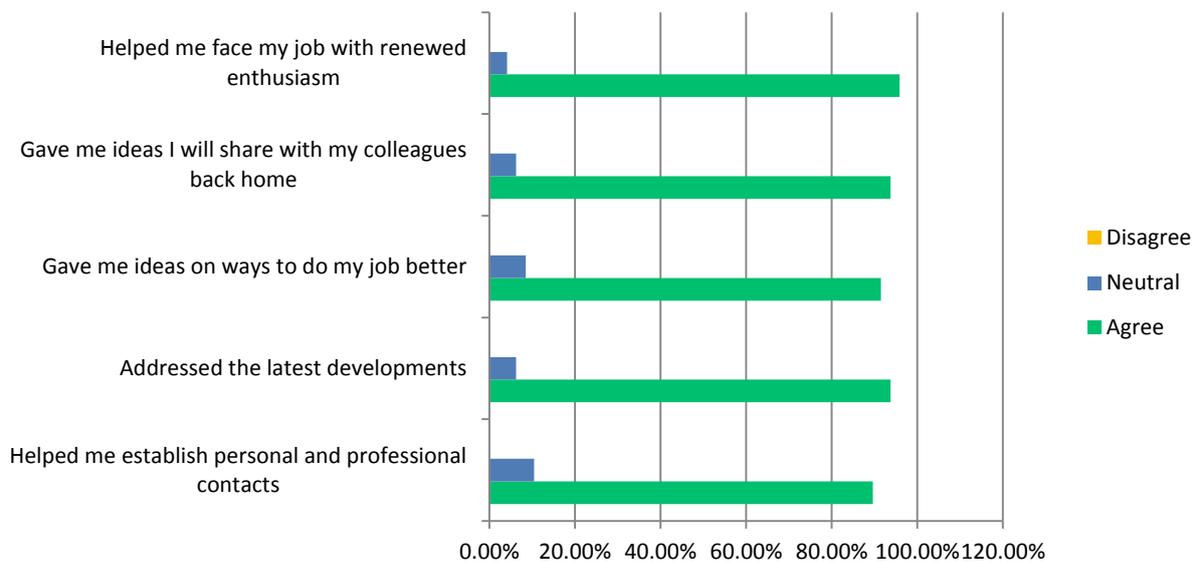
Please rate your satisfaction.



Please state whether you agree, disagree or neither

Answered: 48 Skipped: 1

State whether you agree, disagree or neither



Q6 What objectives did you set yourself for the conference? Did you achieve them?

Similarly to previous years, the main objectives from the 34 delegates who provided feedback were to network, learn from others, identify areas of good practice, learn about new opportunities and hear about current research. The overwhelming majority of delegates felt they had achieved their objectives.

Q7 We welcome any other comments you wish to share about this year's conference

Overall the feedback received from the 32 responses was extremely positive with many stating that it was the best conference yet. Many commented on the 'friendly and welcoming atmosphere' and 'community spirit' as well as the content being 'timely and totally relevant'. Again, the opportunity to network with colleagues in and out of their area was seen as a great benefit. The conference centre was generally felt to be comfortable with suitable facilities of a good standard.

Q8 Please include suggestions you would make regarding future conferences, e.g. format (2 days or 1 day), workshops, keynote presenters, topics, themes, location etc.

All those who commented on the length of the conference felt it to be just right and so the format of a 2 day conference will continue. Suggested topics for future conferences included supporting staff and volunteers when managing patients with mental health and dementia diagnoses, the impact of commissioning and STPs, and how we manage with the difficulties in accessing social care. There is a sense that education and advice around staff resilience and wellbeing might be useful when trying to cope effectively with a diminishing workforce.

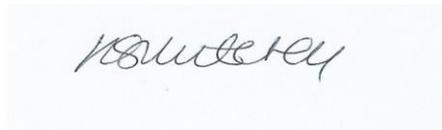
Conclusion

The NAHH Trustees would like to thank all delegates who responded to this survey – they have found the information both reassuring and informative. There will be further discussion of the findings of this report by Trustees at forthcoming meetings during which the annual conference 2018 will be planned.

Rebecca Trower



Heather Mitchell



NAHH Co Chairs

28th November 2017