

Speaker Biography

Session Details

Date	Thursday 5 October 2017
Time	16:00 – 16:45
Title	Buurtzorg model of home care

Brendan Martin

Public World



Brendan Martin is founder and managing director of Public World and a specialist in improving the quality of services and working lives through staff involvement. He has supported culture change by facilitating workplace conversations to improve team work and staff engagement, to promote equality and diversity, and to enable frontline freedom and responsibility.

Public World is the UK partner of Buurtzorg Nederland, supporting a growing number of health and social care commissioners and providers to apply the lessons of its experience of improving care at home through self-organised neighbourhood teams of nurses and nurse assistants.

A journalist, editor and broadcaster by background, Brendan has written widely about public service reform, is a graduate of the University of Exeter and a Fellow of the RSA, and has served on

specialist advisory groups of the UN and OECD.

With experience in more than 70 countries, Brendan's recent British clients have included several NHS trusts, NHS Employers and Leadership Academy, the Care Quality Commission, Voluntary Services Overseas and Unite the Union. Internationally his clients have included Britain's Department for International Development, the International Labour Organisation, the World Bank, the European Commission and Public Services International.

NAHH Annual Conference 2017

Inspiring our Communities: Time for Change in End of Life Care

Thursday 5 – Friday 6 October 2017

Kents Hill Park Training and Conference Centre, Milton Keynes